

Six Principles for Integrating Technology into the Model of Care

Beyond the Technology Management (BTM) is an approach evolved and trademarked from being a part of the planning and deployment of technology initiatives in dozens of hospitals and hundreds of clinics. The six principles within BTM are the foundation for facilitating the engagement, assessment and evaluation of current state workflows in preparation for future state technology, supporting interoperability of all elements of healthcare, prioritizing clinical workflow, and health outcomes for patients.

- Develop the strategy, communication, and implementation plans to **enable** the technical goals in collaboration with the desired clinical and business outcomes
- **Engage** staff and providers in understanding the journey end-to-end and in establishing a culture of shared ownership
- Observe and **evaluate** current state workflows to understand how information is accessed, collected, and shared to enhance decision making. Be observant to the system and how the technology integrates into the human factors while delivering patient care.
- Clearly **define** both the opportunity and the outcome for each stakeholder group and a deployment strategy that translates into aligned deployment timelines in multidisciplinary environments.
- **Execute** on the plan with a focus on alignment, communication, and collaboration
- Work with key stakeholders to identify opportunities for **enhancements** to the technology and optimization within future state workflows

